

二級衛生督察 (HI2) 面試攻略

二級衛生督察 – 遴選面試

- 一般資料
 1. 形式 - 個別面試 (數名考官對一名考生)
 2. 語言 - 英文 (20%)、廣東話 (80%)
 3. 備註 - 只設一輪面試，通過面試及Vetting後即可獲聘書
 4. 主要面試內容:
 - 考生自我介紹
 - 考生過往工作經驗 / 自身經歷
 - 部門 / 職系相關知識
 - 情景題

二級衛生督察 – 遴選面試

- 一般資料
5. 面試計分項目包括解難能力、分析能力、態度等

筆試安排及考核範圍

二級衛生督察 – 筆試

- 一般資料
 1. 二級衛生督察筆試與面試分開舉行
 2. 考生須通過筆試，方會獲邀參加面試
 3. 按照過往經驗，筆試時限為兩小時，於時限內考生須撰寫中英文文章各一，但請留意每次考試安排可能有所不同
 4. 根據過往經驗，署方會提供兩至三條題目供考生選擇
 5. 每篇建議字數為 **400-500** 字，題目大多與食環署政策有關，例如「政府是否應該設置明火熟食墟市」

筆試安排及考核範圍

- 以下為筆試中常見的政策:
 1. 明火熟食墟市
 2. 於疫情下舉辦年宵市場
 3. 加強打擊無牌食肆
 4. 科技滅鼠
 5. 「三無」大廈「聯廈聯管」
 6. 公廁的清潔與翻新

筆試安排及考核範圍

- 以下為筆試中常見的政策:

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筆試安排及考核範圍

- 以下為筆試中常見的政策:

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模擬面試題目

模擬面試題目

1. 請簡單介紹自己 (廣東話/英文)
2. 衛生督察的職責是什麼?

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模擬面試題目

9. 如果成功投考，你最想做哪個崗位?
10. 你認為衛生督察要具備什麼條件? 你的個人的抱負是什麼? (英文作答)

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模擬面試題目

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模擬面試題目

23. 現時有不少街市攤檔空置，你認為為何會有這個現象? 有什麼方法解決?

- (追問) 你知道「街市現代化計劃」是什麼嗎?

24. 食物的營養標籤上要有什麼資料? 哪些食物可豁免無須加上標籤?

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模擬面試題目

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模擬面試題目

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模擬面試題目

49. 假如你負責的區域中，有一帶經常收到大量冷氣機滴水投訴，你會如何處理？
- (追問) 如果滴水的冷氣機大多安裝於一座「三無大廈」，沒有管理公司和法團，你會如何做？
 - (追問) 如果收到冷氣機滴水的投訴，但疑似單位拒絕開門讓職員入內調查，你會如何處理？

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模擬面試題目

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模擬面試題目

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相關政策及資訊

食物業規管

1. 食環署負責本港食物業處所的發牌和規管工作，根據《公眾衛生及市政條例》及《食物業規例》，任何人士製造、貯存、出售或配製食物供人食用，必須申領食物業牌照，截至 2019 年，署方發出超過 20,000 個食物業牌照
2. 現時食環署發出的食物業牌照共有兩大類，分別為食肆牌照及非食肆牌照
3. 食肆牌照包括普通食肆、水上食肆和小食食肆牌照，而非食肆牌照包括烘製麪包餅食店、工廠食堂、食物製造廠、新鮮糧食店、冰凍甜點製造廠、燒味及滷味店等

食物業規管

4. 食環署主要透過定期巡查進行衛生檢查及食物安全檢查，署方自 2003 年開始根據「按風險程度分類巡查制度」將持牌食物業處所分為三個風險水平，編定不同的巡查頻次：
 - 低風險 – 約 20 星期巡查一次
 - 中度風險 – 約 10 星期巡查一次
 - 高風險 – 約 4 星期巡查一次
5. 風險水平主要根據食物類別、供顧客食用方式、作業方式、配製食物的方法、顧客數量及往績記錄評定，確保巡查資源能適當地分配

食物業規管

6. 署方會每年重新評估食物業處所的風險程度分類，如有關處所證實需為食物安全事故負責，會立即調整為高風險類別，以確保環境衛生及食物安全
7. 於巡查時，衛生督察會檢查食物業處所的衛生情況及食物安全管理措施，包括食物、設備、員工個人衛生、處所清潔狀況、防治蟲鼠工作及廢物處理等，確保有關食肆遵守牌照條件和訂明的衛生及食物安全標準，並就違規狀況發出警告或檢控
8. 除常規巡查外，署方亦會安排突擊巡查及執法行動

食物業規管

9. 如持牌食物業處所出現食物安全事故，除對違規持牌人提出檢控及增加巡查次數外，也會視情況要求有關食肆暫停營業，並進行全面清洗及消毒，經確認滿意後才可恢復營業
10. 同時，食環署轄下的食物安全中心亦會於持牌食物業處所抽取食物樣本，作微生物、化學及輻射測試，以保障食物安全

食物業規管 – 有用資訊

- https://www.aud.gov.hk/pdf_ca/c46ch02_summary.pdf
- https://www.fehd.gov.hk/tc_chi/statistics/pleasant_environment/statistienh_2016_2019.html#
- <https://www.legco.gov.hk/yr07-08/chinese/panels/fseh/papers/fe0108cb2-711-3-c.pdf>
- <https://www.info.gov.hk/gia/general/201601/27/P201601270428.htm>
- https://www.cfs.gov.hk/tc_chi/programme/programme_fs/programme_fs.html

公眾街市管理 – 概覽

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公眾街市管理 – 街市現代化計劃

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面試準備心得

面試準備心得

1. 衣著務必得體，建議穿上全套西裝
- 2.
- 3.

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面試準備心得

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面試攻略更新服務

如閣下有加購「面試攻略 18 個月更新服務」，當面試攻略更新時 (包括加入新面試問題/心得/政策資料)，我們會將最新版本經電郵發送給閣下，請將我們的電郵地址加入聯絡人名單，以免相關電郵被錯誤過濾，我們亦會同時於 **Telegram Channel** (<https://t.me/csradar>) 發出通知。

另外，閣下如有任何問題或查詢，或須加購更新服務，歡迎以下述電郵聯絡我們，我們會五日內回覆，祝閣下投考成功。

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